



Jan 2024

**Rate increase**

We wish to inform you that effective Jan 2024 there will be an increase of 4% in water rates. This decision was made in order to ensure the continued provision of high-quality water services to Rayleigh.

We understand that any increase in rates can be difficult, and we want to assure you that we have taken careful considerations with the aim of maintaining the sustainability and reliability of our water infrastructure.

If you have any question or concerns, please contact the office at (250) 578-7100 or [admin@rwwd.ca](mailto:admin@rwwd.ca)

Thank you for your cooperation and we looking forward to continuing providing quality water services.

Yours truly

RWWD Trustees and staff