

Rayleigh Waterworks District's
Chairman's Report
April 30, 2014

To begin I'm happy to report that we've made positive improvements in our finances this past year. These improvements were achieved by holding off on major projects and tough decisions were made resulting in a lack of wage increases for our invaluable staff. We realize this is not a sustainable solution which brings me to my next update.

We've been in communication with the city quite heavily this year. At the end of February the board met with The Mayor, Councillor Nancy Beppe, Jen Fretz the director of Public Works and Utilities Department, and David Trawin the Chief Administrative Officer to discuss strengthening the relationship between the city and ourselves. Our main goal at this point is to get the city to assist us in filing for future grants which will in turn increase our revenue stream and allow us to take on our major capital projects. The results from this meeting were not as positive as we had hoped but it did lay a foundation for future discussions and gave us the chance to provide the city with a very clear picture of how we feel our relationship needs to be going forward.

We have also been in contact with the Ombudsman to look into why Rayleigh hasn't received any of the gas tax money given to the city which they in turn used to install water meters. The amount of the gas tax given was based on a per capita which included Rayleigh residents. The Mayor had stated at our meeting that the money was to be used for water conservation, so we feel strongly that our residents should have received our fair share. The official online complaint with the Ombudsman's office was filed by Barry Deacon, with the support of the board, and is currently under review by his office.

The board has also been in negotiations with the city regarding their water bill for Rae Mor Park which has been outstanding for the past two years. Jim Moorhead will speak to this in more detail tonight. However, I can say that it's been a rocky road but we've managed to come to a short term

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agreement that the board feels favours our economic bottom line and leaves us in a positive position moving forward.

We have also spent a lot of time communicating with the city to ensure that we are kept informed of any road work scheduled to be done in Rayleigh in order for us to ensure our infrastructure is protected during said work. After many months of sometimes frustrating talks, we have recently received information regarding the next road work being scheduled for 2015 and hope that we will continue to be informed going forward.

In regards to service, I'd like to thank Paul and all our staff for their hard work this year. The flushing was completed with little to no notice by the residents and was very successful. The bypass project was also successfully completed and we have a brand new pump up and running with another newly repaired pump soon to be back on site. Again, due to our diligent staff we have had no major service interruptions to report for this past year.

As we go forward the board is striving to build upon the positives from last year and are excited to be planning and budgeting for some new capital projects. These possible projects include the four phases of a new river intake and upgrades to the pump house. We will also be making a decision regarding whether or not to continue running the microfiltration system.

Many strides have been made and I would like to close by thanking my fellow board members, Barry Deacon, Jim Moorhead, Janet Payne who worked very hard as chair for the majority of this year, and Bryan Daly who won't be returning as a trustee, for all their hard work and time. Thank you.

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